

XOSERVE

DSC Delivery Sub-Group

September 2026





1. General Meeting Administration

1b

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SECTION 2: Change Development

02

2a. New Change Proposals

2b. Undergoing Solution
Options Impact Assessment
Review



SECTION 2: Change Development

2a. New Change Proposals

- 2a.i XRN 6122 Amendment to Emergency Contact Data Provision to GTs, IGTs & NGT
- 2a.ii XRN 6123 Introduction of a DN Daily Metered Designation Category (UNC Mod 0933S)

2b. Undergoing Solution Options Impact Assessment Review

- None for this meeting

XRN 6122 Amendment to Emergency Contact Data Provision to GTs, IGTs & NGT

Customer Parties	Impacted parties
Shipper	
Distribution Network Operators (DNOs)	X
National Gas Transmission	X
IGTs	X
This vote is to approve the change into development	

Change Type	Regulatory
Priority	High
Proposer	Wales and West Utilities
Change Proposal	Link to CP

Change Description	
Provision of emergency contact data from Shippers to DNs, NGT & IGT currently includes non-mandatory and mandatory*' emergency contact data. The data provided to the affected parties through the daily and quarterly delta files (and any other means identified such as APIs) need to be restricted/filtered to ensure only the Mandatory data passes through. System changes are required to ensure only mandatory data flows through to DNs, NGT & IGTs via Central Systems to ensure ongoing compliance with GDPR and the UNC.	The exact mechanism to achieve this should be confirmed by the main EMR Modification(0926S) change XRN6079 which will be worked in conjunction with this change. Distribution Networks, National Gas Transmission and Independent Gas Transporters are all impacted by this change as they are the recipients of the Emergency Contact Data provided. Whilst the need for this change was identified as part of analysis for Modification 0926S for the improvement of the Shipper obligated supply of EMR Data, the Modification is not dependant on this change as it affects the receipt of the data by the affected parties, as opposed to the supplying of the data by Shippers.

DSC Service Area Associated Funding Split	Service Area 3: Manage Updates to Customer Portfolio
Proposed Funding split from Proposer	100% DNO



XRN 6123 Introduction of a DN Daily Metered Designation Category (UNC Mod 0933S)

Customer Parties	Impacted parties
Shipper	X
Distribution Network Operators (DNOs)	X
National Gas Transmission	
IGTs	X
This vote is to approve the change into development	

Change Type	Regulatory
Priority	High
Proposer	Cadent
Change Proposal	Link to CP

Change Description	
This Change Proposal has been raised to deliver the requirements set out within Modification 0933S. This Modification seeks to amend the designation arrangements contained within TPD B4.7.16 to B4.7.21 by introducing a new designation category of 'DN Daily Metered'. This will allow DNO's (through the DMSP) to install daily metering equipment at selected Class 2, 3 and 4 Supply Meter Points (SMP's) and access additional hourly and daily meter read data, without changing the Product Class of the supply and no additional data will be entered into UK Link. This change will introduce processes and system capabilities to identify and manage SMP's designated as "DN Daily Metered" and will enable DNO's to access hourly and daily consumption data at larger Class 2, 3 and 4 SMP's.	Key areas which will be included in the Change Proposal are: • Receiving, communicating and recording 'DN Daily Metered' network designated sites (this includes managing an appeals process). • Invoicing for 'DN Daily Metered' network designated sites. • Visibility of 'DN Daily Metered' network designated sites. • Managing the DMSP arrangements to ensure equipment and provision of daily/hourly reads to DNs (and Shippers if requested and funded) Please note, this change will not alter existing Product Class UNC obligations. The expectation is to align with the existing network designation processes as much as possible and utilise existing file formats and mechanisms to share the daily/hourly read information with DNs (and Shippers if requested). To confirm this is via B2B IX utilising the .DMV file (for DNs) and the .C44 record (for Shippers).

DSC Service Area Associated Funding Split	N/A
Proposed Funding split from Proposer	N/A



SECTION 3: Detailed Design

03

3a. Design Considerations

3b. Requirements Clarification



SECTION 3: Detailed Design

3a. Design Considerations

- 3a.i XRN 5994 Emergency Contact Validation Service
- 3a.ii XRN 6001 Modification 0909 - Refining the Class 2 Individual Valid Meter Reading Requirement Performance Measures

3b. Requirements Clarification

- None for this meeting



XRN 5994 - Emergency Contact Validation Service

Detailed Design Overview



Change Background

This change requires the CDSP to provide a new Emergency Contacts Validation Service on behalf of the DNs to improve the quality of, and confidence in, the EMR data held on CDSP systems. The quality of Emergency Contact data is of the highest priority for all industry parties due to the HSE safety ramifications of inaccurate or incomplete details being provided.

During routine Emergency Contact validity checks, it has become apparent to the DNs that many of the EC details stored in UK Link systems are either inaccurate or, do not exist, leading to issues when the DN attempts to contact the site.

To raise the profile of emergency contact details and highlight the importance of accurate data, it is proposed that the CDSP will confirm datasets and conduct a centralised call handling exercise on behalf of all the DNs over a 4-month period to validate the data held on UK Link systems.

This change is seen as a one-off exercise or a proof of concept, and should this become an annual request, then it will be raised via a separate change request.

Detailed Design Summary

The XRN5994 Detailed Design Change Pack contains further details of the change and is summarised here.

Solution:

This change will introduce the following:

1. Production of an initial dataset report for the 'Top 250' SMPs (by AQ) in each LDZ with an AQ above 732,000 kWh prior to the contact validation period. The final list of SMPs will be narrowed down by the DNs to 200 per LDZ which will be used for the calling service. Note: Scottish Independents and IGTs will not be included in the call list.
2. Creation of a new Monthly update report template to be used by the Call Handling provider.
3. Creation of a call handling script for use by the Call Handling provider.
4. Issuing of the new Monthly update report to DNs and Shippers during the contact validation period. These will contain the outcome of all calls made for that month.
5. CDSP will also facilitate the conducting of a centralised call handling exercise on behalf of the DNs between a 4-month consecutive period to validate the data held on UK Link systems.
6. Two new Quarterly reports issued to DNs and Shipper post the contact validation period to highlight any updates made as part of the service.
7. All reports to DNs and Shippers will be issued using the appropriate security protocols via email to the contract managers.

X Next Steps

- The Detailed Design Change Pack (DDCP) was issued for consultation on **14th September 2026**
- Shippers, and DNOs will vote on the outcome of the DDCP consultation at ChMC on **14th October 2026**





Thank you

Any questions?





XRN 6001 – Modification 0909 - Refining the Class 2 Individual Valid Meter Reading Requirement Performance Measures

Detailed Design Pack Summary - DSG

Change Background

Currently, when measuring minimum Shipper read performance for Supply Meter Points (SMPs) in Classes 2 and 3 the following set of measures are used over a defined Performance Period (currently set to 3 months):

- a) Aggregate Valid Meter Reading Requirement:** Minimum percentage of a Shippers portfolio, per Supply Point Class, that must meet the Individual Valid Meter Reading Requirement.
- b) Supplier Valid Meter Reading Requirement:** per associated Supplier of the Shipper, minimum percentage of a Suppliers portfolio, per Supply Point Class, that must meet the Individual Valid Meter Reading Requirement.
- c) Individual Valid Meter Reading Requirement:**
 - a. The minimum percentage of calendars days in each month in each Performance Period, Where D is the Supply Point read date, each relevant Class 2 Supply Point has a daily Valid Meter Reading, submitted by the end of D+1, for [25%] or more of the calendar days of each month in a Performance period. Reads outside of D+1 shall be regarded as a failure;
 - b. Each relevant Class 3 Supply Point has a daily Valid Meter Reading of [25%] or more of the calendar days of each month in a Performance Period. This performance logic is as per the existing obligations within the UNC.

[UNC Modification 0909](#) was raised to review the Individual Valid Meter Reading Requirement for Class 2 SMPs (defined above under point c) a.) and, given the objective of the process is to incentivise Shippers to provide reads into settlement, proposed to include the D+5 read window within this measure.

The change is included in the scope of [DDP Release 3](#) with implementation planned for **28th September 2026**.

X Changes to Minimum Read Performance Targets

As a result of modification 0909, the Individual Valid Meter Reading Requirement for Class 2 SMPs will be amended and results in Shippers needing to submit for Class 2 SMPs:

- i. a Valid Meter Reading by D+1 for a minimum [25%*] of calendar days within a Performance Period **and**
- ii. a Valid Meter Reading by D+5 for a minimum [50%*] of calendar days within a Performance Period

** Percentage values are correct for implementation of this change and subject to annual review by the Performance Assurance Committee.*

The calculation of the Class 2 Individual Valid Meter Reading Requirement will be updated to reflect the above, all other measures within the process remain unchanged.

Subject to the implementation of DDP Release 3, the above measures will be **effective from 1st October 2026.**

Reclassification “Soft Landing” (Class 2)

To prevent any Class 2 Supply Meter Points (SMPs) performant from a settlement perspective i.e. consistently submitting reads by Exit close-out (D+5) from being moved to Class 4, as this was not the intent of the original modification ([0664VVS](#)), the reclassification process for these is currently on hold.

Following implementation of XRN 6001, to allow Shippers time to reinstate any internal processes regards Class 2 performance, reclassifications will not be reactivated until a full Performance Period has elapsed utilising the new D+5 Individual Valid Meter Reading Requirement.

The first Performance Period that will, in full, utilise the new Individual Valid Meter Reading Requirement for Class 2 SMPs will be **October – December 2026**. As such, it is recommended that Shippers with Relevant Class 2 Supply Meter Points ensure they are monitoring their minimum performance across the Performance Period as the measures will be effective from **1st October 2026**.

Dashboard Enhancements

To support Shippers in their performance monitoring enhancements will be made to the related dashboards within DDP. The aim of these is to make performance monitoring at the monthly level easier and clearer. This will also include publication of the measurement targets to ensure visibility and clarity to all Users.

These updates are currently in development and will be implemented within Release 3 and will be made available during October, post reporting of the Performance Period ending in September. Details of these will be presented to Shippers at the User Forum on 15th October*.

**Subject to confirmation*



Minimum Read Performance Review

On 27th August 2026, the PAC published the outcome of their annual review of all values to be used within the Class 2 and 3 Performance Assurance process with effect from 1st October 2026. This included the change to the Class 2 Individual Valid Meter Reading Requirement being implemented by XRN 6001 and a change to the Applicable Percentage of the same measure for Class 3 SMPs. The latter has been increased from 50% to 60%.

For information, the below table presents the values to be used in the Performance Assurance process effect from 1st October 2026:

Measure	Class 2	Class 3
The Aggregate Valid Meter Reading Requirement	90%	90%
The Supplier Valid Meter Reading Requirement	90%	90%
Individual Valid Meter Reading Requirement	D+1 25% D+5 50%	60%
Performance Period (consecutive months)	3	3



Thank you!

Any questions?





Section 4: Release/Project Updates

04

4a. February 26 Major release

4b. June 26 Major Release

4c. Minor Release 16

4d. Minor Release 17 (Scope for
Information)

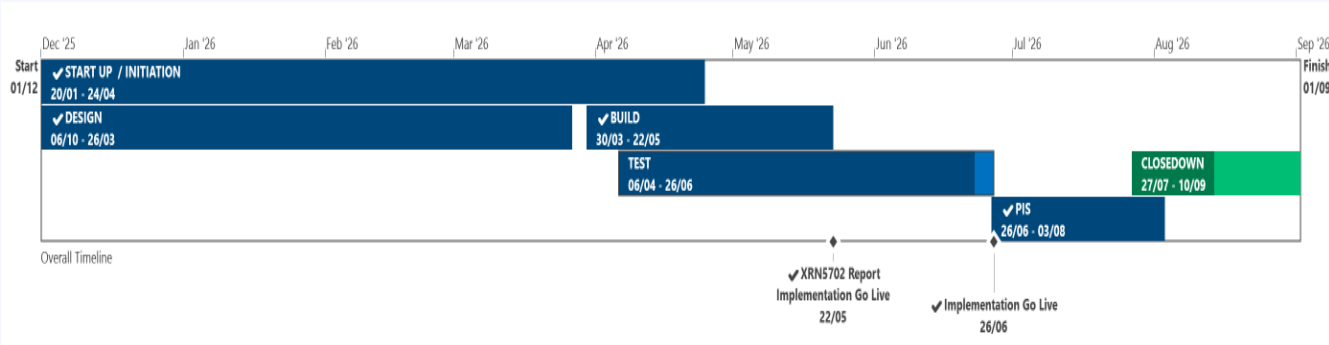
4e. November 26 Major Release



RAG Status	Overall Project RAG status											
	Schedule				Risks and Issues				Costs			
	Status Justification											
Schedule	The scope of February 26 Major Release was presented for approval at the ChMC meeting on 10/09/25. Overall release is tracking to target. Project was successfully implemented 27/02/26, Post Implementation Support completed 10/05/26 and is now currently in closedown due to complete 28/08/26. Progress Update: - XRN5906, 5872, 5914/5922 has completed Post implementation support (PIS) and been handed over into BAU 29/05/26. - Closedown in progress				Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun Jul Aug ✓ Design Mon 28/07/25 - Thu 30/10/25 ✓ Build Fri 31/10/25 - Mon ✓ PIS Fri 27/02/26 - Fri 29/05/26 Closedown Mon 01/06/26 - Fri 28/08/26 ✓ Start Up and Initiation Mon 01/09/25 - Mon 01/12/25 ✓ Test Mon 15/12/25 - Fri ✓ Implementation Fri 27/02/26 ● Complete ● On Track ● At Risk ● Overdue Implementation date 27th February, contingency date 6th March							
Risks and Issues	N/a											
Costs	Changes are currently delivering with projected costs.											
Scope	XRN5906 - Extending the PC4 Read Submission Window. XRN5872 - Updates to the AQ Amendments Process. XRN5914/XRN5922 - Shorten of the current LIS (Line in sand) date to 2-3 years & amend the LIS to rolling Period.											



XRN6045 – June 26 Major Release- Status Update

RAG Status	Overall Project RAG status		
	Schedule	Risks and Issues	Costs
	Status Justification		
Schedule	The scope of June 26 Major Release was presented for approval at the ChMC meeting on 11/02/2026. Overall release is tracking to target; project was implemented on 26/06/2026. Progress Update: June 26 Major Release has now completed following a successful PIS exit on the 31st July. Decision in Sept ChMC: None	 Overall Timeline Legend: Complete (blue), On Track (green), At Risk (yellow), Overdue (red) Implementation date 26th June 2026, contingency date 3rd July 2026	
Risks and Issues	N/A		
Costs	Forecast to complete delivery against approved BER		
Scope	XRN5702 – Update to assess the replacement of Facsimile as a form of communication (Modification 0864S) XRN5805 - Alternative Solution to address instances where VBA macros are present in DN Templates		



XRN6065 – Minor Release 16 - Status Update

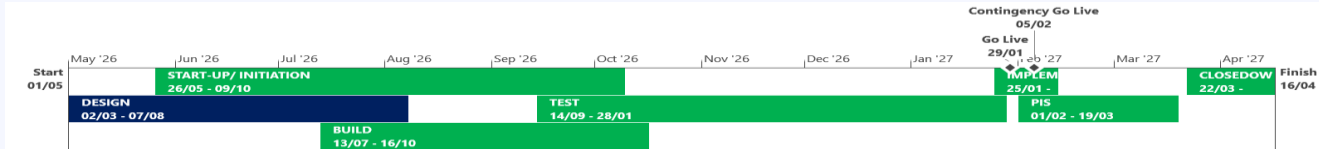
RAG Status	Overall Project RAG status		
	Schedule	Risks and Issues	Costs
	Status Justification		
Schedule	The scope of Minor Release 16 was presented for approval at the ChMC meeting on 08/04/26. Progress Update: MiR16 implemented on contingency date 21/08/26 (as per August ChMC Update) Decision in September ChMC: None	Start 23/02/26 Mar '26 Apr '26 May '26 Jun '26 Jul '26 Aug '26 Today Sep '26 Oct '26 Finish 30/10/26 ✓ START UP / INITIATION 02/03/26 - 17/04/26 ✓ DESIGN 02/03/26 - ✓ BUILD 30/03/26 - 05/06/26 ✓ TEST 08/06/26 - 07/08/26 IM Implementation Go Live 21/08/26 POST IMPLEMENTATION 22/08/26 - 18/09/26 CLOSEDOWN 21/09/26 - 30/10/26 Overall Timeline ● Complete ● On Track ● At Risk ● Overdue Implementation date 21st August	
Risks and Issues	N/A – Implementation complete 21/08/26		
Costs	UK Link costs covered under Service and Operate funding		
Scope	XRN 6081A – Meter Reading Service Improvement A - Fix Historic NDM Check to Check Reconciliation Periods.		



XRN6115 – Minor Release 17 - Status Update

RAG Status	Overall Project RAG status		
	Schedule	Risks and Issues	Costs
	Status Justification		
Schedule	The scope of Minor Release 17 was presented for information at the ChMC meeting on 12/08/26. Overall release is tracking to target; project is planned to implement on 27/11/2026. Progress Update: • XRN5805 & XRN6081.B have started build on 24/08/26 • XRN5955 is due to start build on 07/09/2026 • XRN5582b is due to start design on 14/09/26 Decision in Sept ChMC: None	Legend: ● Complete ● On Track ● At Risk ● Overdue Implementation date 27th November 2026, contingency date 4th December 2026	
Risks and Issues	N/A		
Costs	Forecast to complete delivery against approved MTB funds		
Scope	XRN 6081.B – Reconciliation of Multiple Read Replacements – Historic Reporting and Tactical Solution XRN5805 - Alternative Solution to address instances where VBA macros are present in DN Templates XRN5955 – Private networks duplicate MPRNs – options for long term fix XRN5582b -Energy Invoice Upload from UK Link to Gemini		

XRN6095 – November 26 Major Release - Status Update

RAG Status	Overall Project RAG status		
	Schedule	Risks and Issues	Costs
	Status Justification		
Schedule	The scope of Nov 26 Major Release was presented for approval at the ChMC meeting on 08/04/26; XRN 5940 BER element was approved on 10/06/26. Implementation date has moved to 29/01/27; updated BER to follow. Progress Update: Design complete; Build underway; Test on track to commence 14/09. Decision in September ChMC: None	 ● Complete ● On Track ● At Risk ● Overdue Implementation date 29 January 27	
Risks and Issues	Commencing build activities prior to design being fully approved will result in a level of rework being required.		
Costs	Costs as per BER		
Scope	XRN 5940 - Addition of Consumption Adjustment and Updated Meter Readings to initiate an AQ Calculation Month		



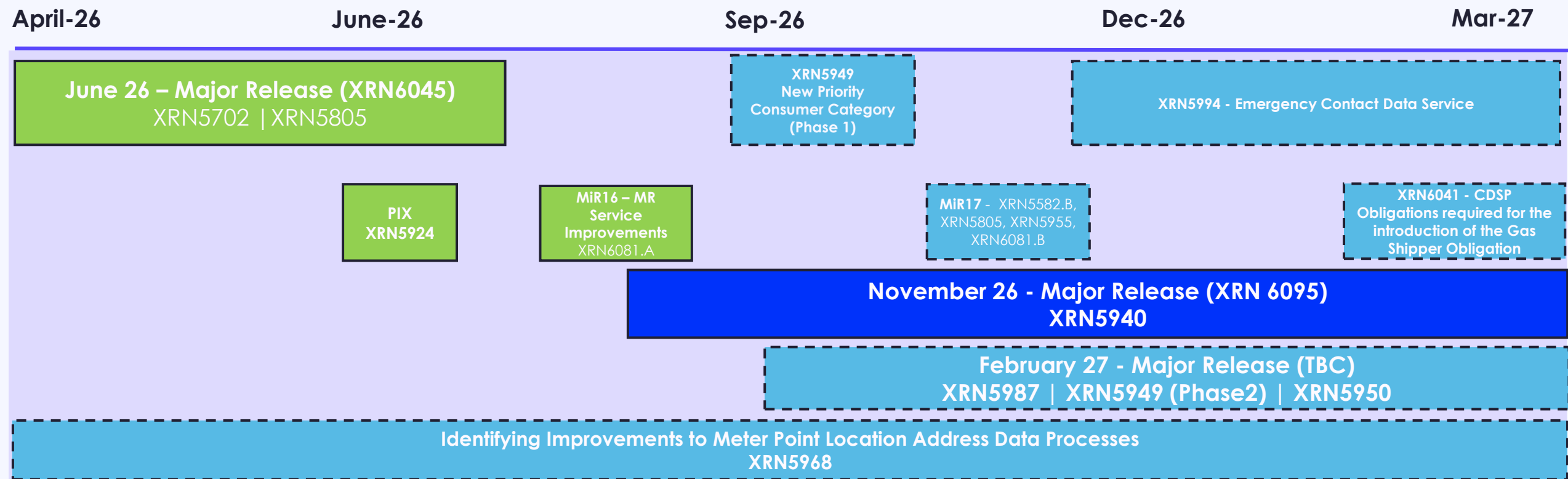
Section 5: Change Pipeline

05

Change Pipeline

X 2026/27 Forward View - Change Delivery Plan

April 26 – March 27



Delivery Key

- = Firm Implementation Date – Funding Approved by ChMC and / or Non-Negotiable Industry Implementation Date in place
- = Indicative / Target Implementation Date – Changes are planned for delivery – Funding not yet approved by ChMC
- = Implemented Change / Release

Change Delivery Plan – April 2026 – March 2027

XRN	Change Title	Proposer	Benefit / Impact	Funding	HLSO Max Cost	Target Delivery Date	Release Type	Firm / Indicative
5702	Mod0864S - Update to assess the replacement of Facsimile as a form of communication	NGT	All DSC Customers	Shipper DN	£158k	26 June 2026	Major	Firm
5924	Physical Information Exchange (PIX) Ongoing Support Options	Xoserve	All	TBC	N/A	31 June 2026	Adhoc	Firm
5810	Theft of Gas (ToG) DN Calculation Tool	Cadent	DN	DN	N/A	31 July 2026	Adhoc	Indicative
6081 A	Meter Read Service Improvements Part A Fix Historic NDM Check to Check Reconciliation Periods - Tactical Solution	Xoserve	Shipper DN	N/A	N/A	August 2026	Minor	Indicative
5805	Alternative Solution to address instances where VBA macros are present in DN Templates	WWU	DN	DN	£160k	26 June 2026 / November 2026	Major	Firm
5949	New Priority Consumer Category related to Community Heating (Phase 1)	NGT	All DSC Customers	TBC	£230k	September 2026	Adhoc	Indicative
6081 B	Meter Read Service Improvements Part B Reconciliation of Multiple Read Replacements – Historic Reporting and Tactical Solution	Xoserve	Shipper DN	N/A	N/A	November 2026	Minor	Indicative
5955	Private networks duplicate MPRNs - options for long-term fix	Cadent	DN	DN	TBC	November 2026	Minor	Firm
5940	Mod0890 – Addition of Consumption Adjustment and Updated Meter Readings to initiate an AQ Calculation	Centrica	Shipper DN	TBC	£270k	29 January 2027	Major	Indicative
5987	Modification 0915 – Debt Relief Scheme Payment (DRSP)	NGN	Shipper DN IGT	NGT DN	tbc	February 2027	Major	Indicative
5949	New Priority Consumer Category related to Community Heating (Phase 2)	NGT	All DSC Customers	TBC	£230k	February 2027	Major	Indicative
5950	DSC Invoice Number generation review	CDSP	Shipper DN NGT	TBC	TBC	February 2027	Major	Indicative
6041	UNC Modification 0922 (IGT UNC Modification 180) – CDSP Obligations required for the introduction of the GSO	CDSP	ALL DSC Parties	TBC	TBC	March 2027	Adhoc	Indicative
5994	Emergency Contact Validation Service	Cadent	Shipper DN	TBC	£170k	March 2027	Adhoc	Indicative

Change Backlog – Prioritised Service Changes ‘In Progress’

XRN	Change Title	Proposer	Benefit / Impact	Funding	Status	August 26 - ChMC Update
<u>6000</u>	Modification 0908 – Removal of DNO meter reading obligations resulting from non-provision of a Valid Meter Reading by a Shipper	WWU	Shipper DN IGT	DN	Requirements	Change Proposal created to enable CDSP solution to be progressed in adherence to the related UNC Modification which has been approved. Transition arrangements being discussed ahead of agreeing implementation approach.
<u>5972</u>	CDSP provisions to support new Supplier Deed of Undertaking (DoU) Licence Condition (9a)	Cadent	DN IGT	DN	Requirements	Change Proposal raised on behalf of DNs to ensure new Deed of Undertaking arrangements are put in place with Supplier organisations. Analysis on Invoicing processes (charge types) to be performed and validated with DNs.
<u>6079</u>	UNC 0926S Maintenance criteria for Emergency Contact data held in Central Systems	Cadent	Shipper DN IGT	Shipper DN	Requirements	Change Proposal created to enable CDSP solution to be progressed in adherence to the related UNC Modification
<u>6067</u>	Facilitating Biomethane entry into the GDN by exporting methane from the GDN into the NTS via Compression (Modification 0894)	Cadent	Shipper DN NGT	TBC	Requirements	Change Proposal created to enable CDSP solution to be progressed in adherence to the related UNC Modification
<u>6066</u>	Facilitating Biomethane entry into the GDN by exporting methane from the GDN into the NTS via Compression (Modification 0894A)	National Gas Transmission	Shipper DN NGT	TBC	Requirements	Change Proposal created to enable CDSP solution to be progressed in adherence to the related UNC Modification
<u>5569</u>	Contact Data Provision for IGT Customers	BUUK	IGT	IGT	Solution Assessment	Solution Option issued for consultation in May '25 Change Pack – next steps to be confirmed following change pack decision and agreement on how to progress.
<u>5968</u>	Identifying improvements to Meter Point Location Address Data processes	Cadent	DN	DN	Analysis	Change to incorporate findings of XRN5546 as discussed in July ChMC. Parent Change Proposal raised to perform analysis and make recommendations on changes that can be implemented to the Address Amendment process.
<u>6039</u>	Provision of IGT SMP Data to DNs	NGN	DN IGT	DN	Requirements	Change Proposal raised to progress solutions that enable DNs the ability to receive IGT SMP data. Requirements definition has commenced and solution assessment due to take place in June.
<u>6056</u>	Introduction of new Supply Meter Point status of 'IS' (Isolation) - Cleanse and remove obsolete 'CL' (Clamped) status	Cadent	DN IGT Shipper	DN	Requirements	New Change Proposal raised to progress solution that enables DNs and other industry stakeholders the ability to acknowledge a Supply Meter Point Status of Isolation. Target June 2027 Implementation, subject to relevant approvals.



Change Backlog – ‘On Hold’ Details

XRN	Change Title	Proposer	Benefit / Impact	Funding	HLSO Max Cost	August 26 ChMC Update
<u>5616</u>	CSEP Annual Quantity Capacity Management	WWU	DN IGT Shipper	DN IGT	*£260k revised following design	Agreed following August bi-party CSEP meeting that change will remain on hold whilst data cleansing activities were progressed.
<u>5471</u>	DSC Core Customer Access to Data	CDSP	Shipper DN IGT	IGT Shipper DN	TBC	Low Priority – CDSP raised Change Proposal
<u>5806</u>	CDSP Solution to enable exit of application of User Premises Termination Notice (UPTN)	NGT	All DSC Customers	TBC	TBC	Following reassessment of requirements, meeting to be scheduled with proposer by CDSP. Discussed with proposer, reassessment of requirements in progress. Change Proposal raised to analyse process and solution impacts that may be necessary to facilitate exit – analysis being planned in with relevant resource



Section6: AOB

06

XRN 5949 - New Priority Consumer
Category related to Community
Heating - Industry Workshop



Section 7: Annex

07

7a. [ChMC Update](#)

7b. [Rec Update](#)

7c. [POAP](#)