

DSC Change Proposal Document

Customers to fill out all of the information in the sections coloured ■
 Xoserve to fill out all of the information in the sections coloured ■

A1: General Details

Change Reference:	XRN5556F		
Change Title:	CMS Rebuild Version 1.5		
Date Raised:	28/03/2023		
Sponsor Representative Details:	Organisation:	Correla	
	Name:	Joanne Williams	
	Email:	Joanne.williams@correla.com	
	Telephone:	07788273631	
Xoserve Representative Details:	Name:	James Rigby	
	Email:	James.rigby@xoserve.com	
	Telephone:		
	Business Owner:		
Change Status:	<input checked="" type="checkbox"/> Proposal	<input type="checkbox"/> With DSG	<input type="checkbox"/> Out for Review
	<input type="checkbox"/> Voting	<input type="checkbox"/> Approved	<input type="checkbox"/> Rejected

A2: Impacted Parties

Customer Class(es):	<input checked="" type="checkbox"/> Shipper	<input checked="" type="checkbox"/> Distribution Network Operator
	<input checked="" type="checkbox"/> NG Transmission	<input checked="" type="checkbox"/> IGT
	<input type="checkbox"/> All	<input type="checkbox"/> Other
Justification for Customer Class(es) selection		

A3: Proposer Requirements / Final (redlined) Change

Problem Statement:	The current CMS system is dated and at end-of-life support. New customer classes have joined the market, but the workflows have not been updated to cater fully for the new customers or improved for existing customers. Therefore, customers required a newly built solution. This is an agile delivery and so contact codes will be delivered incrementally to ensure that customers receive benefits as soon as practically possible.
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Change Description:	<p>This XRN will be a child XRN to 5556. Within this version we will strive to deliver additional functionality and processes where possible, however our priority processes are RFA (Request for Financial Adjustment) and CDQ (Consumption Dispute Query) Should we have capacity in this version release to include anything additional, this shall be communicated out via Change Packs and the forums ChMC, CoMC and the Customer Focus Group.</p> <p>We are currently targeting the end of August 2023 for delivery. As per previous releases we shall be discussing in detail the process within our Customer Focus Groups and the supporting Change pack will be issued for consultation in April for either May or June's ChMC.</p>	
Proposed Release:	August 23	
Proposed Consultation Period:	<input type="checkbox"/> 10 Working Days	<input type="checkbox"/> 15 Working Days
	<input type="checkbox"/> 20 Working Days	<input type="checkbox"/> Other [write specific here]

A4: Benefits and Justification

Benefit Description:	<p>Enhanced processes, improved customer experience.</p> <p><i>What, if any, are the tangible benefits of introducing this change? What, if any, are the intangible benefits of introducing this change?</i></p>	
Benefit Realisation:	<p>August 23</p> <p><i>When are the benefits of the change likely to be realised?</i></p>	
Benefit Dependencies:	<p>N/A</p> <p><i>Please detail any dependencies that would be outside the scope of the change, this could be reliance on another delivery, reliance on some other event that the projects has not got direct control of.</i></p>	

A5: Final Delivery Sub-Group (DSG) Recommendations – Removed

(see Section C for DSG recommendations)

A6: Service Lines and Funding

Service Line(s) Impacted - New or existing	N/A
Level of Impact	Major/ Minor/ Unclear/ None
If None please give justification	
Impacts on UK Link Manual/ Data Permissions Matrix	

Level of Impact	Major/ Minor/ Unclear/ None		
If None please give justification			
Funding Classes :	Customer Classes/ Funding	Delivery of Change	On-going Budget Amendment
	<input type="checkbox"/> Shipper	XX %	XX %
	<input type="checkbox"/> National Grid Transmission	XX %	XX %
	<input type="checkbox"/> Distribution Network Operator	XX %	XX %
	<input type="checkbox"/> IGT	XX %	XX %
	<input type="checkbox"/> Other <please specify>	XX %	XX %
ROM or funding details:			
Funding Comments:	Investment Funded		

Please send the completed forms to: uklink@xserve.com

Version Control

Document

Version	Status	Date	Author(s)	Remarks