

LET'S GAS ABOUT...

NOVEMBER 2023

xserve



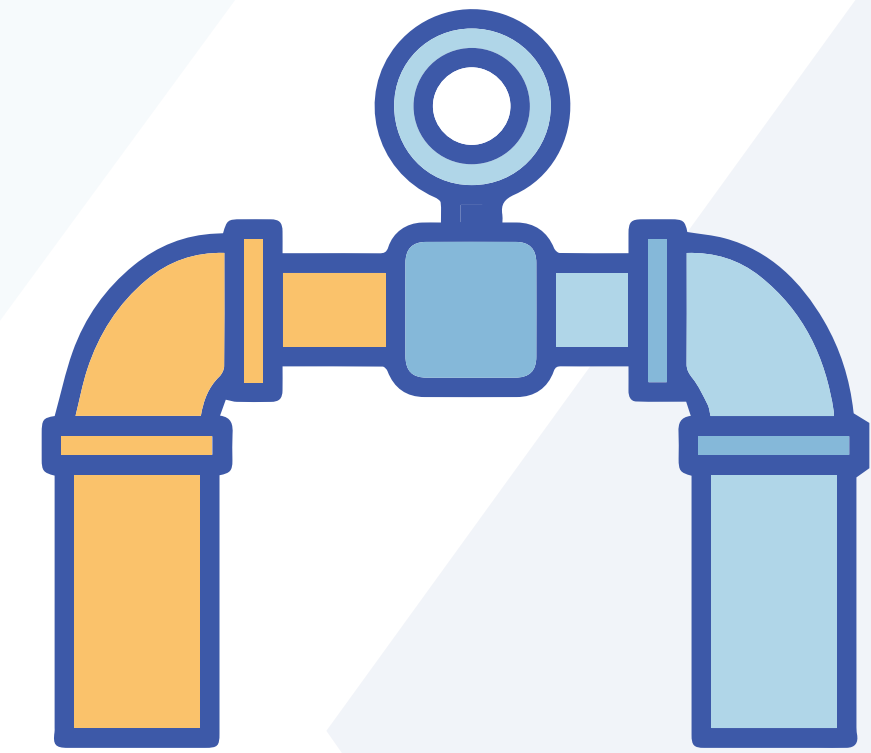
1,018 reports were issued in November.

To support customers with the smooth operation of their organisational and industry processes, all reports were issued within the prescribed SLA period.

Gas is transported from the terminal through the NTS and LDZ network to the supply meter point.

There are charges which relate to the various aspects of the supply and delivery of gas.

2,764 invoices were issued in November to support NTS Gemini and Transportation invoicing.



In November, **1,547** operation queries, raised on key processes such as; AQ, SPA, RGMA and invoicing, were resolved with **99%** of the queries being resolved right first time.