

DSC Change Proposal Document

Customers to fill out all of the information in the sections coloured ■
 Xoserve to fill out all of the information in the sections coloured ■

A1: General Details

Change Reference:	XRN5556B		
Change Title:	New CMS - Version 1.1		
Date Raised:	07/09/2022		
Sponsor Representative Details:	Organisation:	Correla	
	Name:	Jo Williams	
	Email:	joanne.williams@correla.com	
	Telephone:	07788273631	
Xoserve Representative Details:	Name:	James Rigby	
	Email:	james.rigby@xoserve.com	
	Telephone:		
	Business Owner:		
Change Status:	<input type="checkbox"/> Proposal	<input checked="" type="checkbox"/> With DSG	<input type="checkbox"/> Out for Review
	<input type="checkbox"/> Voting	<input type="checkbox"/> Approved	<input type="checkbox"/> Rejected

A2: Impacted Parties

Customer Class(es):	<input checked="" type="checkbox"/> Shipper	<input checked="" type="checkbox"/> Distribution Network Operator
	<input checked="" type="checkbox"/> NG Transmission	<input checked="" type="checkbox"/> IGT
	<input checked="" type="checkbox"/> All	<input type="checkbox"/> Other <Please provide details here>
Justification for Customer Class(es) selection	All CDSP Customers that use CMS	

A3: Proposer Requirements / Final (redlined) Change

Problem Statement:	The current CMS system is dated and at end of life support. New customer classes have joined the market but the workflows have not been updated to cater fully for the new customers or improved for existing customers. Therefore customers required a newly built solution. This is an agile delivery and so contact codes will be delivered incrementally to ensure that customers receive benefits as soon as practically possible.
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Change Description:	This XRN will be a child XRN to 5556 and covers the Duplications Process (DUP), minor enhancements to the UI of the new system and the set to Extinct new process.	
Proposed Release:	Early December 2022	
Proposed Consultation Period:	<input type="checkbox"/> 10 Working Days	<input type="checkbox"/> 15 Working Days
	<input type="checkbox"/> 20 Working Days	<input type="checkbox"/> Other [As per the XRN5556 this is just for information only]

A4: Benefits and Justification

Benefit Description:	Enhanced processes, improved customer experience
	<i>What, if any, are the tangible benefits of introducing this change? What, if any, are the intangible benefits of introducing this change?</i>
Benefit Realisation:	December 2022
	<i>When are the benefits of the change likely to be realised?</i>
Benefit Dependencies:	XRN5556.a go Live in October 2022
	<i>Please detail any dependencies that would be outside the scope of the change, this could be reliance on another delivery, reliance on some other event that the projects has not got direct control of.</i>

A5: Final Delivery Sub-Group (DSG) Recommendations – Removed

(see Section C for DSG recommendations)

A6: Service Lines and Funding

Service Line(s) Impacted - New or existing	N/A Investment funded
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A7: ChMC Recommendation – Initial Review

Change Status:	<input checked="" type="checkbox"/> For Information Only	
DSC Consultation Issue:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

Version Control

Document

Version	Status	Date	Author(s)	Remarks
1.0	CP Raised	07/09/22	Jo Williams	New CP
2.0	For Information	18/10/2022	Rachel Taggart	Presented to ChMC on 12/10/2022