V16: 9th February 2022

Xoserve organisation structure

SENIOR LEADERSHIP TEAM (excluding Exec Asst)

Transition lead
Richard Jarvis (Interim)

CEO
Stephanie Ward

Executive Assistant
Lisa Edmond

Head of Finance & Support Services
James Spicer

Responsible for Xoserve support functions and robust financial management & reporting

Head of Contracts & Procurement
Chris Dwyer

Responsible for industry procurements and assuring good contract governance & supplier performance

Head of Customer Change
Emma Smith

Continues to be the front door for all customer change and is responsible for assuring the outsourced delivery of change

Head of Customer, Industry & Regulatory Affairs
Dave Turpin

Responsible for business plan and assuring that outsourcing arrangement delivers great customer satisfaction

Company Secretary & Head of Cross-Functional Governance
Eve Bradley

Responsible for assuring good corporate governance and successful separation

Financial Controller
James Madge

Financial Accountant
Sui Zhou

People & Business Services Partner
Sharon Ilsley

People Ops Specialist
Marie Aprile

Risk & Audit Manager
Hannah Hassanjee

Information Security & Privacy Manager
Lee Warren

ISO Compliance Manager
Gordon Davidson

IT Technical Project Mngr
Matthew Perks

Legal Counsel
Emma Mascall (interim)

Services delivered by Correla under the LTSA

Business Process Manager (Credit Risk & Neutrality)
Brendan Gill

Credit Risk Team
Sharon Bright
Claire Jamieson
Liz Bennett
Stella Howells
Nichola Dowding

Neutrality Team
Therese Siene
Farhan Haq
Sheila Chauhan
Vafa Khalid
Heather Spensley

Procurement Manager
Sandi Bradshaw

Customer Change Teams

Paul Orsler
James Barlow
Simon Harris
Steve Pownall
Kathryn Adeseye (mat leave)
Vikki Orsler (mat cover)
Bruce Kamen (interim)

James Rigby
Jane Goodes
Rachel Taggart
Molly Haley (sec cover)
Megan Troth
Charan Singh

Ellie Rogers
Jaimee LeResche
Kate Lancaster

Services delivered by Correla under the Data Services Contract Plus (DSC+)

Regulatory Affairs Manager
David Addison

REC Project Mgr
Mark Tolladay (interim)

Decarbonisation Lead
Vicki Mustard

DSC Compliance Manager
Jayne McGlone

Contract Manager
Angela Clarke

Role filled permanently
Interim in place while enduring solution is shaped
Short term role
Interim reporting line

Commercial in Confidence