Registration Process

Transfer & Meter Read (TMC)

Settlement Association (ASN)

Nomination Referral (NRF)

Offer Issued (NMR)

Settlement Data Acceptance (BRR)

Switch Request

D- 1 day (SecuredActive)

Opening Read Window Closes

Nomination Request (NOM)

*12 business days (SLA to clear Referral)

*Offer valid for 6 calendar months

* Settlement data valid for 60 days
* Associated offer remains valid

**10 business days

Settlement Data (BRN)

*Maximum notice period for switch 28 calendar days

D day (Active)
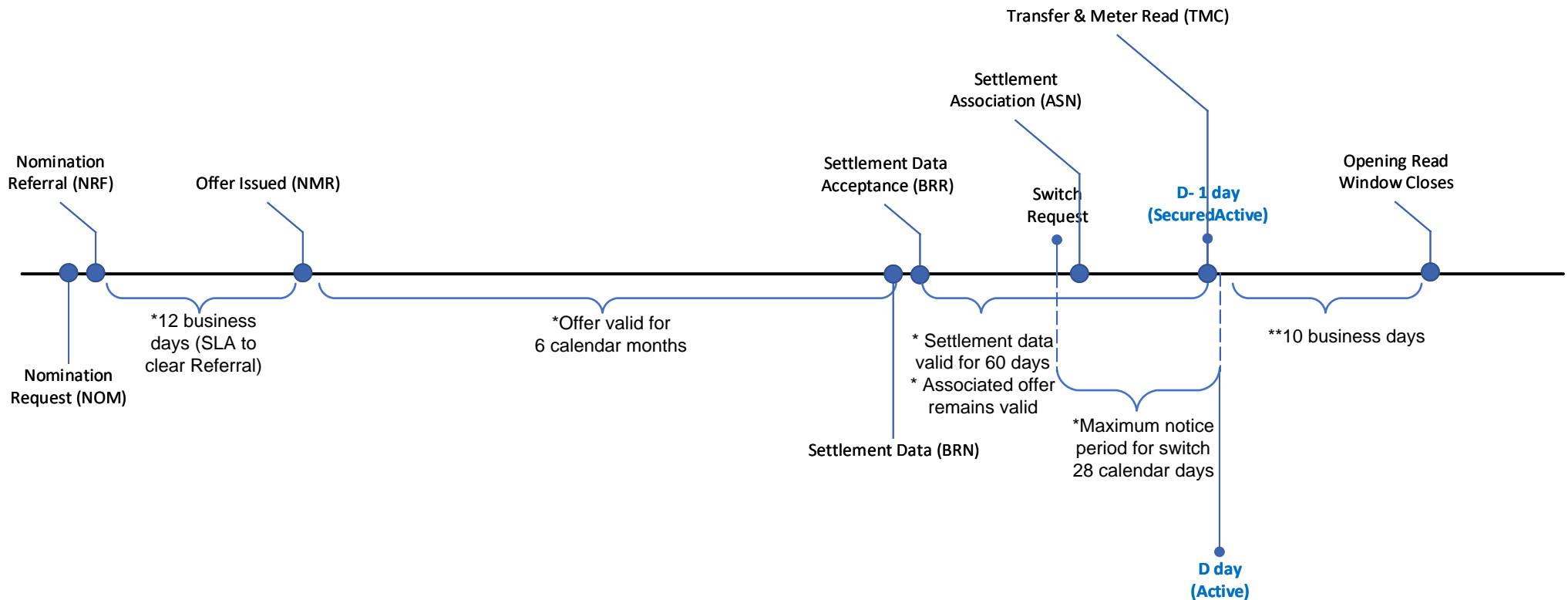
1. Nomination Response (Referral) – 2 business days SLA (on Xoserve)
2. Nomination Referral Clearance – 12 business days SLA (on Network)
3. Offer Validity – 6 calendar months
4. Settlement Data (BRN) Validity – 60 calendar days
5. Opening Read Window – 10 business days

Total Period (including maximum validity period): 9 calendar months

12 business days + 6 calendar months + 60 calendar days

Total Period (including only mandatory wait periods): 1 calendar month approx.

Switch timeline of 5 business days & Read submission window of 10 business days

Note: the above is happy path scenario where a valid BRN extending the offer and is associated to Switch with an effective date on or before the extended offer validity expiry.

* optional wait periods   ** mandatory wait periods