

DSC Change Completion Report (CCR)



Change Title	November 19 Major Release
Change reference number (XRN)	4828
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Target Change Management Committee date	11 th March 2020
Date of Solution Implementation	9 th November 2019

Section 1: Overview of Change Delivery

The Major Release XRN4828 November 19 was successfully delivered as per industry agreed timescales on the 9th November 2019.

The release was made up of the following four individual changes;

- XRN4621 – Suspension of the Validation between Meter Index and Unconverted Convertor Index
- XRN4679 – Requiring a Meter Reading following a change of Local Distribution Zone or Exit Zone
- XRN4725 – New Read Type for LIS Estimate Readings
- XRN4866 – UIG Recommendation – Removal of Validation on Uncorrected Reads

The benefits of delivering these changes as part of the November 19 Major Release are captured below;

- XRN4621 – This change now enables Shippers to submit Meter and Converted reads where there is no Unconverted read available. This change also introduced a new BW report entitled 'Meter Ratio Volume' which will highlight within the report to Shippers if any Meter Volume Convertor is out of tolerance
- XRN4679 – After any LDZ change Xoserve undertake a Gas Procedure change to reflect the correct LDZ for a site. Xoserve will now also produce an estimated read at the point of the LDZ change to enable better quality billing
- XRN4725 – Introduction of a new read type (LISR) for LIS estimates to be able to distinguish between Shipper transfer estimates and LIS estimates
- XRN4866 – Previously when a site contained a convertor meter, validation occurred for meter, convertor and unconverter index. If the unconverted read was incorrect all three would be rejected. For validation purposes ISU now suspends the unconverted read allowing the meter and the convertor read into ISU to enable billing

Attached below are copies of the CP's originally provided within the approved BER;



xrn4621-cp-em.pdf

- XRN4621 →



xrn4679-cp-em.pdf

- XRN4679 →



xrn4725-cp-em.pdf

- XRN4725 →



XRN4866 CP V9
(1).pdf

- XRN4866 →

Post deployment of the Nov 19 major release there were 4 classified minor (P3 or P4) defects identified. These defects were all resolved immediately as part of the PIS activities with no external impacts. For information the defect IDs and summary for each defect were as follows;

- ID 56280 – Summary: Unable to process read insertion correctly when the next meter read doesn't contain uncorrected reads – Priority: P4
- ID 56281 – Summary: Meter volume (non-billable) is being used for tolerance validations via a manual screen – Priority: P4
- ID 56319 – Summary: CYCL read was not estimated when the LDZ change took place, only after D+10 (from CNF workflow) for back billing sites – Priority: P4
- ID 56396 – Summary: Incorrect energy estimated for LDZ change – Priority: P3

Please note that there are no MTB costs incurred as part of the delivery of the in scope changes for the Nov 19 major release.

Xoserve Service Area	Xoserve Service Line	(+/-) Projected Change in Annual Cost	(+/-)Actual Change in Annual Cost
N/A	N/A	N/A	N/A

Section 2: Confirmed Funding Arrangements

XRN4621

Gas Industry Participant	BER Share of Cost	Actual Share of Cost	BER Cost Value	Actual Cost Value
Shippers:	100%	100%	£85,913	£75,174
IGTs				
DNOs				
Transmission				
DN's & IGT				

XRN4679

Gas Industry Participant	BER Share of Cost	Actual Share of Cost	BER Cost Value	Actual Cost Value
Shippers:	33%	33%	£25,201	£19,502
IGTs				
DNOs	67%	67%	£51,166	£39,595
Transmission				
DN's & IGT				

XRN4725

Gas Industry Participant	BER Share of Cost	Actual Share of Cost	BER Cost Value	Actual Cost Value
Shippers:	100%	100%	£76,367	£59,097
IGTs				
DNOs				
Transmission				
DN's & IGT				

XRN4866

Gas Industry Participant	BER Share of Cost	Actual Share of Cost	BER Cost Value	Actual Cost Value
Shippers:	100%	100%	£40,000	£25,510
IGTs				
DNOs				
Transmission				
DN's & IGT				

Summary of Associated Costs History

During the initial Capture and Start Up activities for the Nov 19 major release several Industry approved documents were submitted containing various proposed costs for the delivery of the four changes in scope for delivery as the Nov 19 major release. Please find listed below these cost items;

High Level Solution Option Impact Assessments (HLSO)

- XRN4621 – Cost range from £40,000 to £50,000
- XRN4679 – Cost range from £30,000 to £40,000
- XRN4725 – Cost range from £30,000 to £40,000
- XRN4866 – Cost Range from £40,000 to £50,000

BER Approved Values

- XRN4621 - £85,913
- XRN4679 - £76,367
- XRN4725 - £76,367
- XRN4866 - £40,000
- **Total - £278,647**

Actual Supplier Delivery Cost for November 19 major release

- Statement of Work Cost - £187,832
- CO1 Cost (XRN4866) - £25,510
- CO2 Cost (Additional Post Implementation Support x 2 weeks) - £5,536
- **Total - £218,878**

Section 3: Provide a summary of any agreed scope changes

There were no additional scope changes as part of the Nov 19 major release

Section 4: Detail any changes to the Xoserve Service Description

There were no changes to the Xoserve Service Description as part of the delivery of the Nov 19 major release

Section 5: Provide details of any revisions to the text of the UK Link Manual

There were no revisions to the text of the UK Link Manual as part of the delivery of the Nov 19 major release

Section 6: Lessons Learnt

Lessons Learned have been captured from the internal Stakeholders for this release and have been captured with the Xoserve R&N Platforms Lessons Learned Log.

Please note that the key lessons received were as follows;

Continue

- Ways of working with all internal Stakeholders was very good with a high standard of communication provided
- Test stage closures were seamless and to plan
- Good quality First Usage plan and tracking to enable Xoserve Tech Ops to obtain confidence in the delivered changes prior to handover
- Smooth implementation with clear and concise communication throughout

Start/Stop

- Xoserve Ops Change testing timescales for Regression Testing not long enough resulting in certain scenarios moving into First Usage
- Lack of SME availability at times which can lead to an inconsistent approach
- At times meeting were scheduled at the last minute which was sometimes hard for Stakeholders to always accommodate
- First usage plan and RT scenarios could have been defined in parallel and earlier in the release plan

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Document Version History

Version	Status	Date	Author(s)	Summary of Changes
0.1	For Review	24/02/20	Matthew Rider	Initial draft of document created for internal Xoserve review.

0.2	For Review	27/02/20	Matthew Rider	Document updated following internal Xoserve review.
0.3	For Approval	27/02/20	Matthew Rider	Document submitted for Industry approval at ChMC March 2020.
0.4	For Approval	02/03/20	Matthew Rider	Minor Revisions – Document resubmitted for Industry approval at ChMC March 2020.

Template Version History

Version	Status	Date	Author(s)	Summary of Changes
2.0	Approved	17/07/18	Rebecca Perkins	Template approved at ChMC on 11 th July
3.0	Approved	19/12/18	Heather Spensley	Moved onto Xoserve's new Word template in line with new branding