



UIG Task Force Recommendations

Investigation Item 2

Low take-up of WAR Band EUCs

Background

- **What is the finding?**

- Around 30% of eligible sites are not in a WAR Band sub-EUC as of 01/09/2018
- This can be because a suitable read pair was not accepted by Xoserve and so the Winter Consumption Calculation could not complete.
- We have also found an issue in UK Link where the Variance Reason Field is incorrectly populated against a read and as a result the winter consumption calculation fails. This impacted around 1,000 MPRNs in the May 2018 Winter Consumption calculation window.

- **How does it contribute to UIG?**

- If a site is in the Bucket rather than the WAR Band, it will potentially be allocated with different seasonal usage than its actual consumption.
- This will result in UIG at different times of the year. If sites were distributed in WAR Bands at the ideal ratio, UIG up to 2.5% lower on peak winter days, and summer would be up to 1.5% higher. The net effect is a slight under allocation.
- UNC Modification proposal 0652 and Change Proposal XRN 4790 have been raised to highlight the ongoing issue and help improve the position

Options to Address the Finding (1)

No.	Option	Likelihood of Success	Implementation Lead Times
1.	No action (“Do Nothing” option)	Very low	N/A
2.	Engagement with Shippers – highlight the individual sites, provide support, encourage action to submit reads and use the WAR Band Update process where reads not submitted in the winter acceptance periods.	Medium – requires Shipper cooperation and we have seen very good progress from some shippers to date	Short to medium
3.	The WAR Band calculation can fail where the Meter Read Frequency is not Monthly for a site in a WAR Band eligible EUC. Sites in these EUCs should be mandatory monthly read. Meter Read Frequency should be added to the reports proposed in Modification proposal 0652 so shippers are aware where the MRF needs to be updated before the WAR Band can be applied.	Low to medium – requires shipper cooperation to update MRF on UK Link.	Medium
4.	A new report to monitor sites which cross in to a WAR Band eligible EUC following Rolling AQ calculation. Proactively engage with Shippers to use the WAR Update process when these sites are identified.	Medium	Medium
5.	Notify Customer Account Managers when the T51 (WAR Band Calculation Failures) report is available so Xoserve can proactively manage Next Steps with Customers	Medium - requires Shipper cooperation and we have seen very good progress from some shippers to date	Medium
6.	Xoserve to fix the Read Variance issue in UK Link.	Medium	Medium

Xoserve recommendation – activities 2 to 6 already in progress

The logo for 'xserve' is centered within a light gray window frame. The 'x' is a dark blue, stylized character composed of two overlapping shapes. The 'serve' part is in a lighter blue, lowercase sans-serif font. The background features a faint, repeating pattern of diagonal lines and a light gray house-like outline.

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