



DSC Change Proposal

Change Reference Number: XRN4801

Customers to fill out all of the information in this colour ■

Xoserve to fill out all of the information in this colour ■

Section A1: General Details	
Change Title	Additional information to be made viewable in the Data Enquiry Service (DES) portal
Date Raised	25.10.18
Sponsor Organisation	npower
Sponsor Name	James Rigby
Sponsor Contact Details	James.Rigby@npower.co.uk
Xoserve Contact Name	Emma Smith
Xoserve Contact Details	Emma.Smith@Xoserve.com
Change Status	Proposal / With DSG / Out for review / Voting / Approved or Rejected
Section A2: Impacted Parties	
Customer Class(es)	<input checked="" type="checkbox"/> Shipper <input type="checkbox"/> National Grid Transmission <input type="checkbox"/> Distribution Network Operator <input type="checkbox"/> IGT
Section A3: Proposer Requirements / Final (redlined) Change	
<p>There are a number of data items that are held in UK Link, but aren't currently viewable in the Data Enquiry Service portal (DES). This change identifies some data items that, if made visible, would enable shippers to more quickly and efficiently resolve operational queries. Additionally, it will mean a reduction in the number of phone enquiries into Xoserve to obtain information not currently on view.</p> <p>Data Items to be made available are captured in the excel doc embedded below.</p> <div style="text-align: center;"> Matrix for XRN4801.xlsx</div>	
Proposed Release (Feb/Jun/Nov/Minor)	June 2020
Proposed Consultation Period	<input checked="" type="checkbox"/> 10 Working Days <input type="checkbox"/> 20 Working Days <input type="checkbox"/> 30 Working days Other:
Section A4: Benefits and Justification	
Benefit Description <i>What, if any, are the tangible benefits of introducing this change? What, if any, are the intangible benefits of introducing this change?</i>	Make more data available to the Registered User to aid the resolution of queries
Benefit Realisation <i>When are the benefits of the change likely to be realised?</i>	Immediately following implementation
Benefit Dependencies	

Please detail any dependencies that would be outside the scope of the change, this could be reliance on another delivery, reliance on some other event that the projects has not got direct control of.

Section A5: Final Delivery Sub-Group (DSG) Recommendations

Until a final decision is achieved, please refer to section C of the form.

Final DSG Recommendation Approve / Reject / Defer

DSG Recommended Release Release X: Feb/Jun/Nov XX or Adhoc DD/MM/YYYY

Section A6: Funding

Funding Classes

<input checked="" type="checkbox"/> Shipper	100%
<input type="checkbox"/> National Grid Transmission	XX%
<input type="checkbox"/> Distribution Network Operator	XX%
<input type="checkbox"/> IGT	XX%

Service Line(s) 63 – Service Area 22: Specific Services

ROM or funding details

Funding Comments Shipper funded change only – please refer to the description of the change for justification.

Section A7: ChMC Recommendation

Change Status

Approve – Issue to DSG
 Defer – Issue for review
 Reject
 *This decision was made at the ChMC meeting on 7th November 2018.

Industry Consultation

10 Working Days
 20 Working Days
 30 Working days
 Other:

Expected date of receipt for responses (to Xoserve) 23/11/2018

DSC Consultation

Issued

Yes
 No

Date Issued

Comms Ref(s)

Number of Responses

Section A8: DSC Voting Outcome

Solution Voting

<input type="checkbox"/> Shipper	Approve / Reject / NA / Abstain
<input type="checkbox"/> National Grid Transmission	Approve / Reject / NA / Abstain
<input type="checkbox"/> Distribution Network Operator	Approve / Reject / NA / Abstain
<input type="checkbox"/> IGT	Approve / Reject / NA / Abstain

Meeting Date XX/XX/XXXX

Release Date Release X: Feb / Jun / Nov XX or Adhoc DD/MM/YYYY or NA

Overall Outcome Approved for Release X / Rejected

Please send the completed forms to: box.xoserve.portfoliooffice@xoserve.com

Document Version History

Version	Status	Date	Author(s)	Summary of Changes
0.1	For Approval	30/10/18	Xoserve	CP raised
0.2	For Approval	07/11/18	Xoserve	Appendix added
0.3	For Approval	09/11/18	Xoserve	Proposer updated the change description

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Template Version History

Version	Status	Date	Author(s)	Summary of Changes
3.0	Approved	17/07/18	Emma Smith	Template approved at ChMC on 11 th July
4.0	Approved	07/09/18	Emma Smith	Minor wording amendments and additional customer group impact within Appendix 1

Section B: DSC Change Proposal: Initial Review

(to be removed if no consultation is required; or alternatively collated post consultation)

User Name	
User Contact Details	
Section B1: ChMC Industry Consultation (based on above change proposal)	
1. Do you think the change proposed poses a material risk/cost to your organisation and / or the market? Please can you provide the rationale for your response	
2. Do you think the change proposed will benefit your organisation and / or the market? Please provide any quantifiable outputs as well as any assumptions.	
3. Considering any functional changes as a result of this change, would your organisation support this to be implemented within a minor release as proposed? Based on your answer how long a lead time would your organisation require to implement this change (for example minimum of 4 months, minimum of 6 months)	
4. As currently drafted the Change Proposal impacts on service area 22. The funding for this area is 100 Shipper funding, 0% NTS, 0% DNS 0% IGTs. Do you agree with the principles of this funding?	
Change Proposal in principle	Approve / Reject / Defer
Publication of consultation response	Publish / Private

Appendix 1

Change Prioritisation Variables

Xoserve uses the following variables set for each and every change within the Xoserve Change Register, to derive the indicative benefit prioritisation score, which will be used in conjunction with the perceived delivery effort to aid conversations at the DSC ChMC and DSC Delivery Sub Groups to prioritise changes into all future minor and major releases.

Change Driver Type	<input type="checkbox"/> CMA Order <input type="checkbox"/> MOD / Ofgem <input type="checkbox"/> EU Legislation <input type="checkbox"/> License Condition <input type="checkbox"/> BEIS <input checked="" type="checkbox"/> ChMC endorsed Change Proposal <input type="checkbox"/> SPAA Change Proposal <input type="checkbox"/> Additional or 3 rd Party Service Request <input type="checkbox"/> Other(<i>please provide details below</i>)
Please select the customer group(s) who would be impacted if the change is not delivered	<input checked="" type="checkbox"/> Shipper Impact <input type="checkbox"/> iGT Impact <input type="checkbox"/> Network Impact <input type="checkbox"/> Xoserve Impact <input type="checkbox"/> National Grid Transmission Impact
Associated Change reference Number(s)	N/A
Associated MOD Number(s)	N/A
Perceived delivery effort	<input type="checkbox"/> 0 – 30 <input checked="" type="checkbox"/> 30 – 60 <input type="checkbox"/> 60 – 100 <input type="checkbox"/> 100+ days
Does the project involve the processing of personal data? <i>'Any information relating to an identifiable person who can be directly or indirectly identified in particular by reference to an identifier' – includes MPRNS.</i>	<input type="checkbox"/> Yes (<i>If yes please answer the next question</i>) <input checked="" type="checkbox"/> No
A Data Protection Impact Assessment (DPIA) will be required if the delivery of the change involves the processing of personal data in any of the following scenarios:	<input type="checkbox"/> New technology <input type="checkbox"/> Vulnerable customer data <input type="checkbox"/> Theft of Gas <input type="checkbox"/> Mass data <input type="checkbox"/> Xoserve employee data <input type="checkbox"/> Fundamental changes to Xoserve business <input type="checkbox"/> Other(<i>please provide details below</i>) <i>(If any of the above boxes have been selected then please contact The Data Protection Officer (Sally Hall) to complete the DPIA.</i>
Change Beneficiary <i>How many market participant or segments stand to benefit from the introduction of the change?</i>	<input type="checkbox"/> Multiple Market Participants <input type="checkbox"/> Multiple Market Group <input type="checkbox"/> All industry UK Gas Market participants <input type="checkbox"/> Xoserve Only <input checked="" type="checkbox"/> One Market Group <input type="checkbox"/> One Market Participant
Primary Impacted DSC Service Area	Service Area 22: Specific Services
Number of Service Areas Impacted	<input type="checkbox"/> All <input type="checkbox"/> Five to Twenty <input type="checkbox"/> Two to Five <input checked="" type="checkbox"/> One
Change Improvement Scale? <i>How much work would be reduced for the customer if the change is implemented?</i>	<input type="checkbox"/> High <input type="checkbox"/> Medium <input checked="" type="checkbox"/> Low
Are any of the following at risk if the change is not delivered?	
<input type="checkbox"/> Safety of Supply at risk <input type="checkbox"/> Customer(s) incurring financial loss <input type="checkbox"/> Customer Switching at risk	
Are any of the following required if the change is delivered?	
<input type="checkbox"/> Customer System Changes Required <input checked="" type="checkbox"/> Customer Testing Likely Required <input type="checkbox"/> Customer Training Required	
Known Impact to Systems / Processes	
Primary Application impacted	<input type="checkbox"/> BW <input type="checkbox"/> ISU <input type="checkbox"/> CMS

	<input type="checkbox"/> AMT <input type="checkbox"/> EFT <input type="checkbox"/> IX <input type="checkbox"/> Gemini <input type="checkbox"/> Birst <input checked="" type="checkbox"/> Other <i>(please provide details below)</i> DES
Business Process Impact	<input type="checkbox"/> AQ <input type="checkbox"/> SPA <input type="checkbox"/> RGMA <input checked="" type="checkbox"/> Reads <input type="checkbox"/> Portal <input type="checkbox"/> Invoicing <input type="checkbox"/> Other <i>(please provide details below)</i>
Are there any known impacts to external services and/or systems as a result of delivery of this change?	<input type="checkbox"/> Yes <i>(please provide details below)</i> <input checked="" type="checkbox"/> No
Please select customer group(s) who would be impacted if the change is not delivered.	<input checked="" type="checkbox"/> Shipper impact <input type="checkbox"/> Network impact <input type="checkbox"/> iGT impact <input type="checkbox"/> Xoserve impact <input type="checkbox"/> National Grid Transmission Impact
Workaround currently in operation?	
Is there a Workaround in operation?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
If yes who is accountable for the workaround?	<input type="checkbox"/> Xoserve <input type="checkbox"/> External Customer <input type="checkbox"/> Both Xoserve and External Customer
What is the Frequency of the workaround?	
What is the lifespan for the workaround?	
What is the number of resource effort hours required to service workaround?	
What is the Complexity of the workaround?	<input type="checkbox"/> Low <i>(easy, repetitive, quick task, very little risk of human error)</i> <input type="checkbox"/> Medium <i>(moderate difficult, requires some form of offline calculation, possible risk of human error in determining outcome)</i> <input type="checkbox"/> High <i>(complicate task, time consuming, requires specialist resources, high risk of human error in determining outcome)</i>
Change Prioritisation Score	28%

Document Control

Version History

Version	Status	Date	Author(s)	Summary of Changes
1	Draft	27/04/18	Anesu Chivenga	

