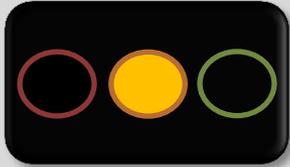




## **UIG Resolution**

Weekly Progress Update 27 Oct 2017

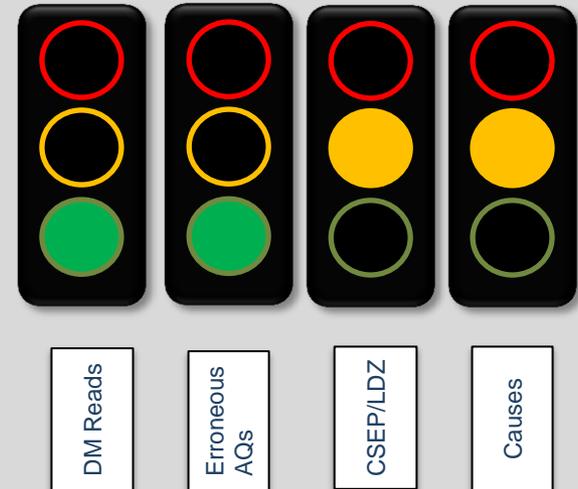
# Progress Summary – Key Messages



## Key Messages

- Review Group has been established.
- Weekly bilateral calls take place to maintain momentum in resolving the root causes of DM Read rejections.
- Xoserve continue to help the industry with RGMA flows.
- Any feedback regarding the slide deck can be submitted to [xoserve.customeropscomms@xoserve.com](mailto:xoserve.customeropscomms@xoserve.com)

|                             |   |
|-----------------------------|---|
| DM Read Rejections          | Good progress is being made in resolving the DM Read rejections with 49 currently outstanding in phase 1 and 30 in phase 2. We are 24 queries ahead of the forecast closure figure. We are continuing to monitor new rejections and putting in place resolution plans for the outstanding.  |
| Erroneous AQs               | At Solution Development Group (SDG) on the 23 <sup>rd</sup> October, it was agreed by majority of shipper users for a 1 <sup>st</sup> December implementation in order to issue associated NRL/NNL files. The populated fields within the NNL/NRL files has been issued via the change pack to be discussed at SDG on 30 <sup>th</sup> October. |
| CSEP / LDZ Mapping          | A detailed delivery plan is being established for correction of CSEP and LDZ mapping issues. This detailed plan is proposed to be taken to the next IGT/GT Constituency meeting in order to progress resolution. Resolution should result in netting off values in LDZs and we do not anticipate this correcting the UIG position.              |
| Analyse cause of volatility | Initial Review Group has taken place on 25 <sup>th</sup> October and a number of actions have being captured. These are being reviewed within the daily calls and overall progress discussed. The key ideas from the UIG Awareness Event are being allocated to the correct forum for progression.  |



# DM read rejection update

## Phase 1 Key Messages:

Closed this week – 11  
24 queries ahead of forecast closure plan

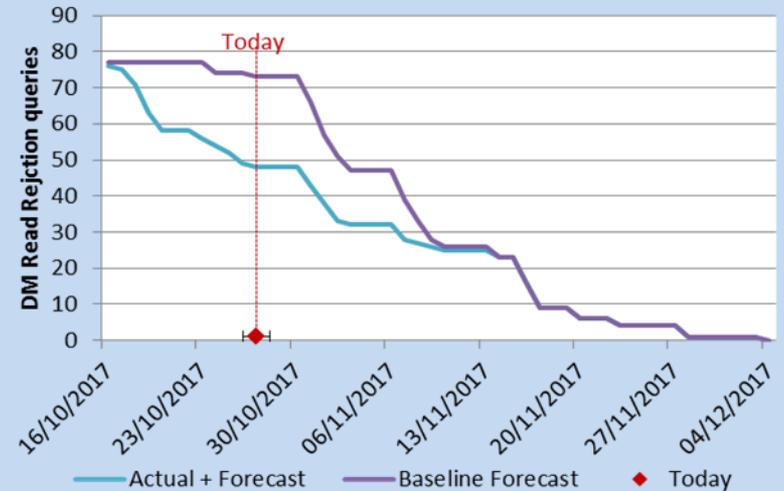
| Status                       | DMSP | N/A | SHIPPER | XOS | Grand Total |
|------------------------------|------|-----|---------|-----|-------------|
| Closed                       | 0    | 128 | 0       | 0   | 128         |
| Defect Identified            | 0    | 0   | 0       | 2   | 2           |
| Fix in Progress              | 3    | 0   | 36      | 8   | 47          |
| Grand Total                  | 3    | 128 | 36      | 10  | 177         |
| Total number of queries open |      |     |         |     | 49          |

## Phase 2 Key Messages:

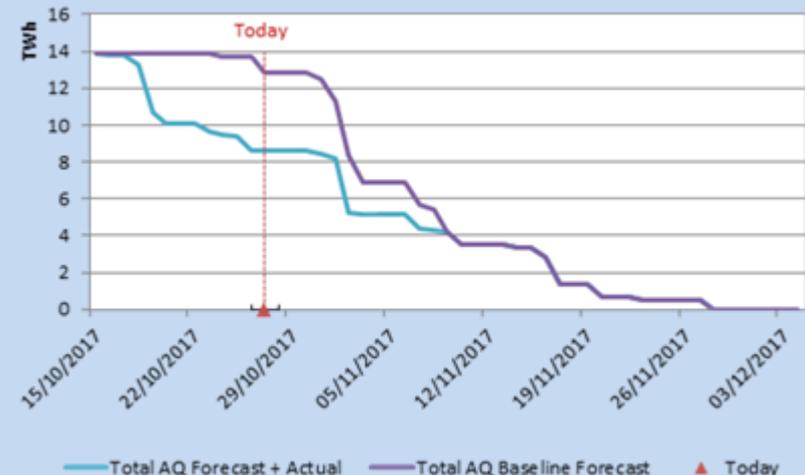
Carried Forward – 28  
Identified this week – 12  
Closed this week – 10

| Status                       | DMSP | N/A | SHIPPER | XOS | Grand Total |
|------------------------------|------|-----|---------|-----|-------------|
| Assigned                     | 4    | 0   | 11      | 2   | 17          |
| Closed                       | 0    | 36  | 0       | 0   | 36          |
| Fix in Progress              | 2    | 0   | 7       | 1   | 10          |
| Fixed                        | 0    | 0   | 0       | 2   | 2           |
| New                          | 1    | 0   | 0       | 0   | 1           |
| Grand Total                  | 7    | 36  | 18      | 5   | 66          |
| Total number of queries open |      |     |         |     | 30          |

## Phase 1 DM Read Rejection Burndown



## Phase 1 AQ Forecast Burndown



# % National UIG Graph (updated to 21/10/2017)

