UIG Resolution

Weekly Progress Update 20 Oct 2017
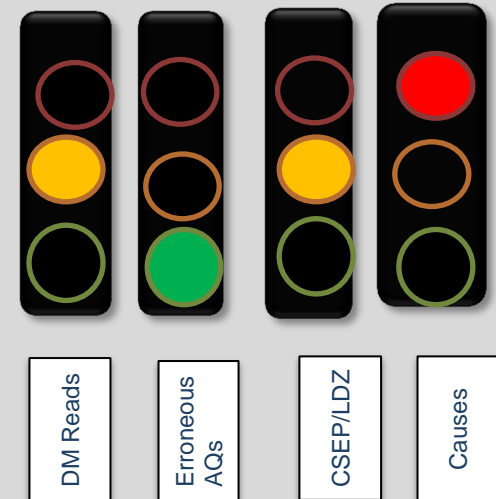
Progress Summary – Key Messages

Key Messages	• Changes have been made to the weekly reporting to make the report clearer and provide visibility of the Outstanding queries have been split in 2 pots (Phase 1 and 2) and duplicate query lines have been removed. Phase 1 provides the status of the Meter Points that were identified originally when UIG project began and Phase 2 provides the status of the new Meter Points that were not part of the original dataset. • Weekly bilateral calls take place to maintain momentum in resolving the root causes of DM Read rejections. • Xoserve continue to help the industry with RGMA flows. • Any feedback regarding the new slide deck can be submitted to xoserve.customeropscomms@xoserve.com

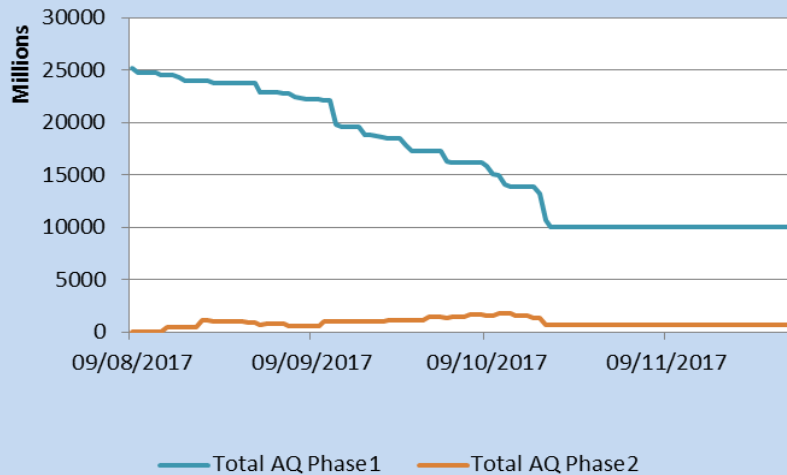|	
DM Read Rejections	Good progress has been made in resolving the DM read rejections with 73 currently outstanding in phase 1 and 29 in phase 2. 2 new queries have been identified this week. Additional resources allocated to RGMA activities is increasing productivity. Detailed burndown monitoring is in place and reviewed daily, plan on track.
Erroneous AQs	Xoserve propose to revert the AQs of 1 back to the prevailing AQ (prior to the AQ Calculation that set the AQ to 1). The AQ shall take effect from the 1st of the month following approval by UNCC. If this is approved by 23rd October 2017 this can be applied from 1st November 2017. Due to short timescales, notification of the AQ will be issued via Excel spreadsheet. If approval is reached in November, notification will be via NRL file.
CSEP / LDZ Mapping	Analysis has identified that around 116 CSEP connections may be in the incorrect LDZ, which equates to 90 million kWh's. The impact and validity of this is currently being determined.
Analyse cause of volatility	Review Group proposal is being discussed at UNCC and following discussion, the scope of work will be determined.

DM Reads — Erroneous AQs — CSEP/LDZ — Causes

DM read rejection update

- ## Phase 1

Status	DMSP	N/A	Shipper	SHIPPER/ DMSP	XOS	Grand Total
Closed	0	119	0	0	0	119
Defect Identified	0	0	0	0	1	1
Fix in Progress	9	0	42	1	4	56
Re-Opened	0	0	3	0	0	3
Total	9	119	45	1	5	179
Total number of queries open						60

- ## Phase 2

Row Labels	DMSP	N/A	Shipper	SHIPPER/ DMSP	XOS	Grand Total
Assigned	5	0	1	0	0	6
Closed	0	26	0	0	0	26
Fix in Progress	1	0	5	2	2	10
Fixed	0	0	0	0	2	2
New	5	0	0	0	4	9
Re-Opened	0	0	0	0	1	1
Total	11	26	6	2	9	54
Total number of queries open						28

XOserve

DM read rejection burndown graphs

Pot 1 DM Read Rejection Burndown

AQ Actual Burndown