

# User Admission Steps for Traders

This guide has been designed to support you through the various steps required in order to become a gas Trader.  
Click on each box with a red triangle to view an example of the agreement or contract in question.

We are continually seeking to improve our customer's experience so if you have any feedback on this document or any aspect of the User Admission process please let us know.

Submit your feedback to the Customer Life Cycle team via [customerlifecycle.spa@xoserve.com](mailto:customerlifecycle.spa@xoserve.com)



**Key:**

Information

Customer

Customer Life Cycle

Transmission and Distribution Networks

Credit and Risk Management Team

Other Service Providers

GO GO GO!