



# **Local Issuing Office TSO Role**

Customer Life Cycle

July 2017

# Local Issuing Office Role

EIC creation & registration on Xoserve.com &



User Requests EIC  
via CLC online Forms



CLC validates user  
(also via the CIO for  
int. codes)



CLC publishes new  
code on xoserve.com  
and ENTSO-E



CLC creates and  
issues EIC to user

*EIC - Energy Identification Code  
CIO - Central Issuing Office (ENTSO-E)  
LIO – Local Issuing Office  
LSO – Local Security Officer  
CLC – Customer Life Cycle  
TSO – Transmission System Operator*

# PRISMA Validations (acting TSO on behalf of NG)

Registration on  PRISMA  
EUROPEAN CAPACITY PLATFORM

Trader, Shipper & Shipper  
Users register on PRISMA  
with valid EIC code



CLC receive email from  
PRISMA to  
confirm user

 PRISMA  
EUROPEAN CAPACITY PLATFORM



CLC sets user  
to Live in  
PRISMA



CLC validates user  
via LSO

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*TSO - Transmission System Operator*

# Local Issuing Office (LIO)

- Xoserve (CLC) became a Local Issuing Office (LIO) for the UK on **7th September 2015**.
- CLC can now issue International and Local EICs (Energy Identification Code) which is a requirement in order to trade in  PRISMA. EUROPEAN CAPACITY PLATFORM
- Requests are submitted via the forms on our website. Users can also use these forms to amend and delete EIC's.
- CLC will process and validate requests & consult the Central Issuing Office (CIO) - for International codes
- Local Codes will be published on the Xoserve LIO website. International Codes will be published on both Xoserve's and the CIO's website.
- EIC codes are valid for both gas and electricity

*If a user has an existing EIC for either gas or electricity, they do not need to register again.*

*National Grid will continue in its role as UK Electricity LIO.*

# Transmission System Operator (TSO)

- Users wishing to participate in auctions at Bacton & Moffat Interconnector Points (IPs) will require access to  PRISMA  
EUROPEAN CAPACITY PLATFORM
- Xoserve's Customer Life Cycle Team is now acting on behalf of National Grid as TSO to approve users registering on  PRISMA  
EUROPEAN CAPACITY PLATFORM
-  PRISMA  
EUROPEAN CAPACITY PLATFORM Gemini will interact with each other to manage the available capacity
- Users will require an EIC code to register and trade on the platform
- Registration may take between 2-3 weeks to complete
- GEMINI LSOs may be contacted to validate users
- An email from the users company's LSO to the CLC Team is required for validation purposes\*

*\* If a registered GEMINI LSO requires access to PRISMA, an email validation is not required*