

Gemini API SSL Certificate Renewal

Version 1.0
Xoserve IS Operations

Dear colleagues,

The Gemini and Exit systems use industry standard SSL encryption certificates to transmit data securely between Xoserve and yourselves, when accessing through the **Gemini API connection**.

This certificate is soon to expire, so Xoserve will be renewing on Friday 11th of May 2018 during the Gemini maintenance window (03:15 – 04:15), and do not anticipate any problems with the update to yourselves.

Should you encounter any problems, your IT resource will need to follow the below steps to assist with resolution. An installation guide also containing screenshots is available via the link below.

Note: If required, both the Root and Intermediate Certificates can be provided by contacting the Xoserve Service Desk.

1. Download the certificates to desktop and rename it from .txt to .cer.
2. Double click in the certificate and click the "Install Certificate..." button.
3. Click on next
4. Select "Place all certificates in the following store"
5. Click on Browse and select "Trusted Root Certification Authorities" and Click OK.
6. Click Next and Finish.
7. On the security warning window click on yes to import the certificate.

Certificate Common Name - **prod-ix.geminints.com**

Certificate Installation Guide



Certificate
Installation Steps.doc

If you encounter any problems following your certificate upgrade, please raise a support ticket with the Xoserve Service Desk (servicedesk@xoserve.com) or call 0845 6000 506.